



**Managing JSE Live Market Data on
Velocity Trader**

Velocity Trader JSE Live Market Data

How it works

Market data fees for JSE Live are charged monthly on the 1st day of every month. The market data fee of R170.00 will be charged based on the cash balance on your trading account.

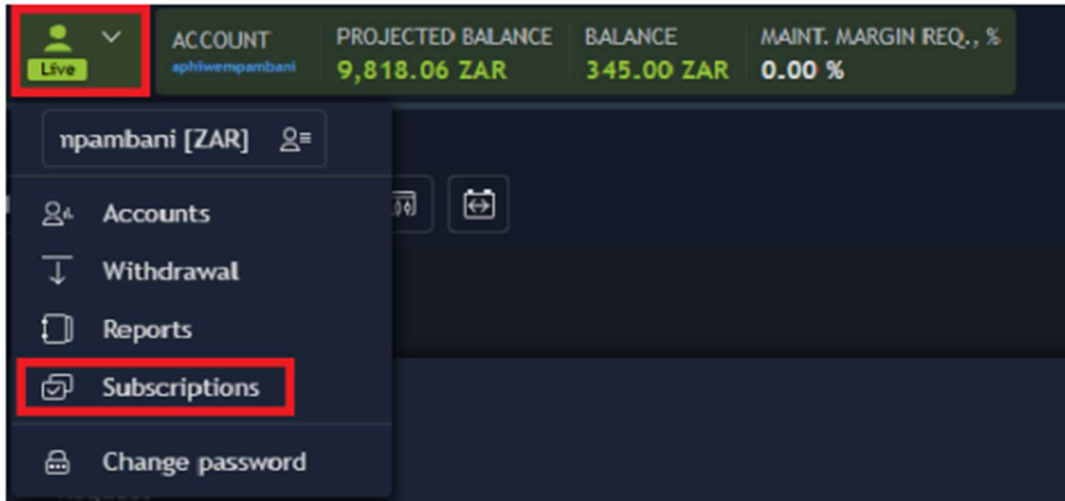
- If you do not have sufficient funds in your account, you will automatically be unsubscribed from the JSE Live market data. This means that your trading charts and live pricing will not be available.
- To reinstate your market data for JSE live, simply fund your trading account so that you have sufficient funds available. Then re-subscribe to the market data as per the steps below.
- You will automatically be charged the relevant market data fee on subscription.
- If you do not want to receive market data for JSE Live, simply unsubscribe from market data as per the steps below.
- If you do not have live market data on your account, you are still able to trade and manage your account and positions by making use of our **telephone trading service via our trading desk** by calling us on **010 443 8773**. **Note that phone-assisted trades carry a standard additional R50 minimum or 0.15% maximum per trade.*

Should you experience any issues or have any questions, please feel free to contact us for assistance.

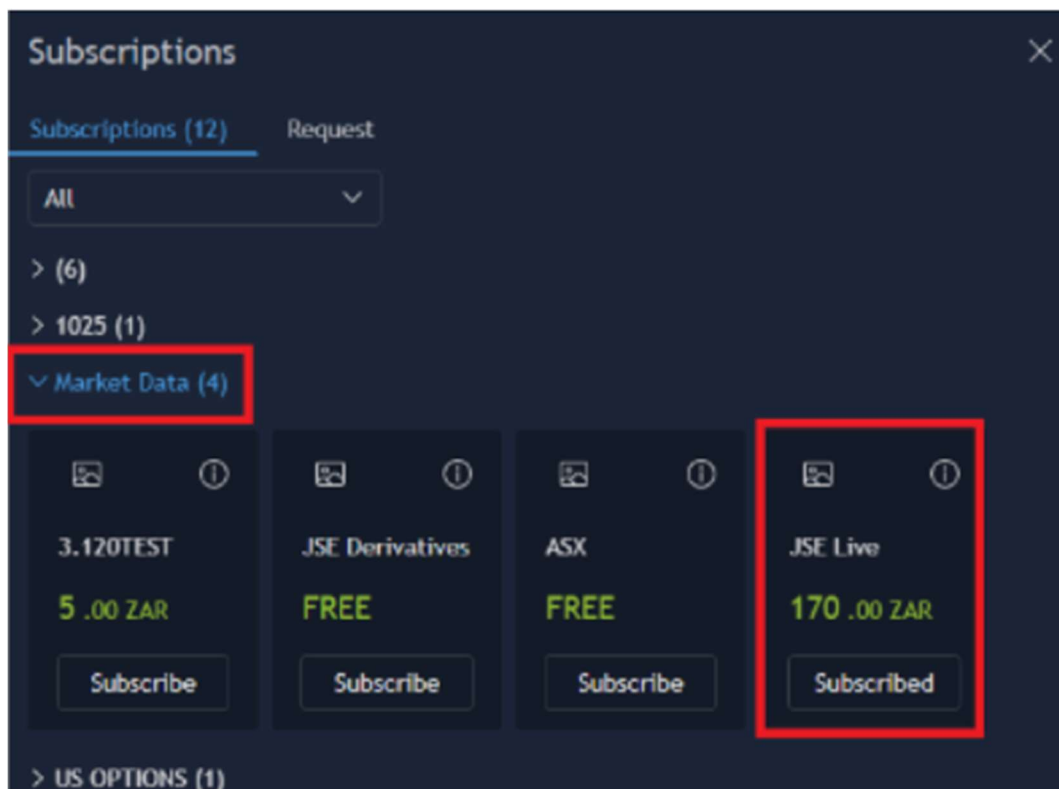
Telephone No:	010 443 8801	
Email:	Client support	support@herenya.co.za
Stockbroker:	Hannes Bruwer	hannes@herenya.co.za
Client Support Consultant:	Tracey Ashwood	traceya@herenya.co.za

How to subscribe for JSE Live market data in Velocity Trader?

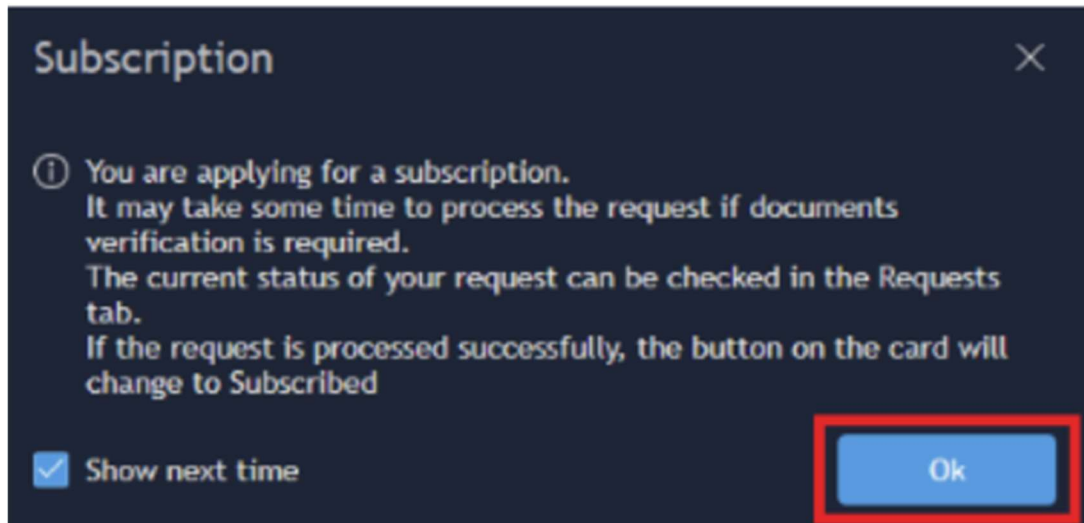
1. In your open Velocity Trader application. At the top middle of the screen, click the icon indicated below followed by **Subscriptions**:



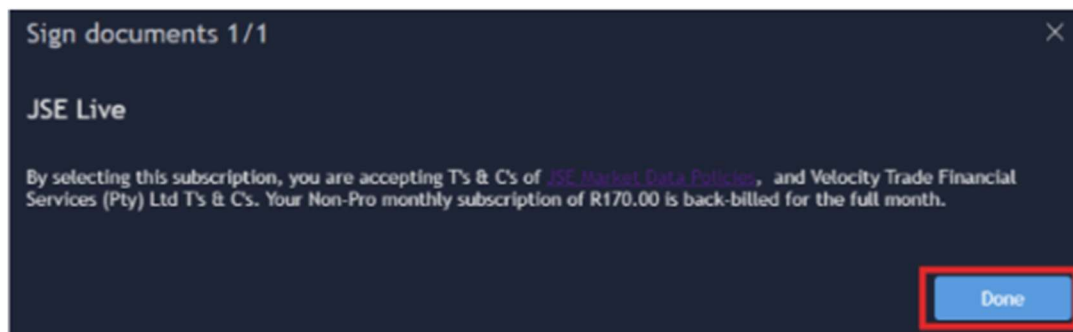
2. In **Subscriptions**, expand Market Data. You will now see a JSE Live “box” – press the Subscribe button within the JSE Live box:



3. Confirm that you are applying to subscribe to JSE Live Market Data, and press **OK**:



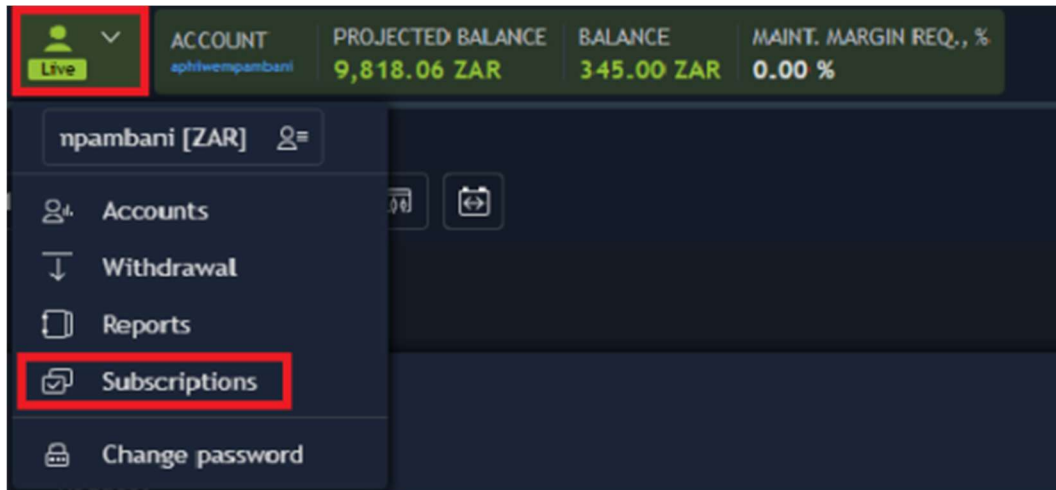
4. After confirming your subscription, a disclaimer providing the T's & C's and the Market Data fee amount displayed - press **Done** to be automatically subscribed to JSE Live Market Data.



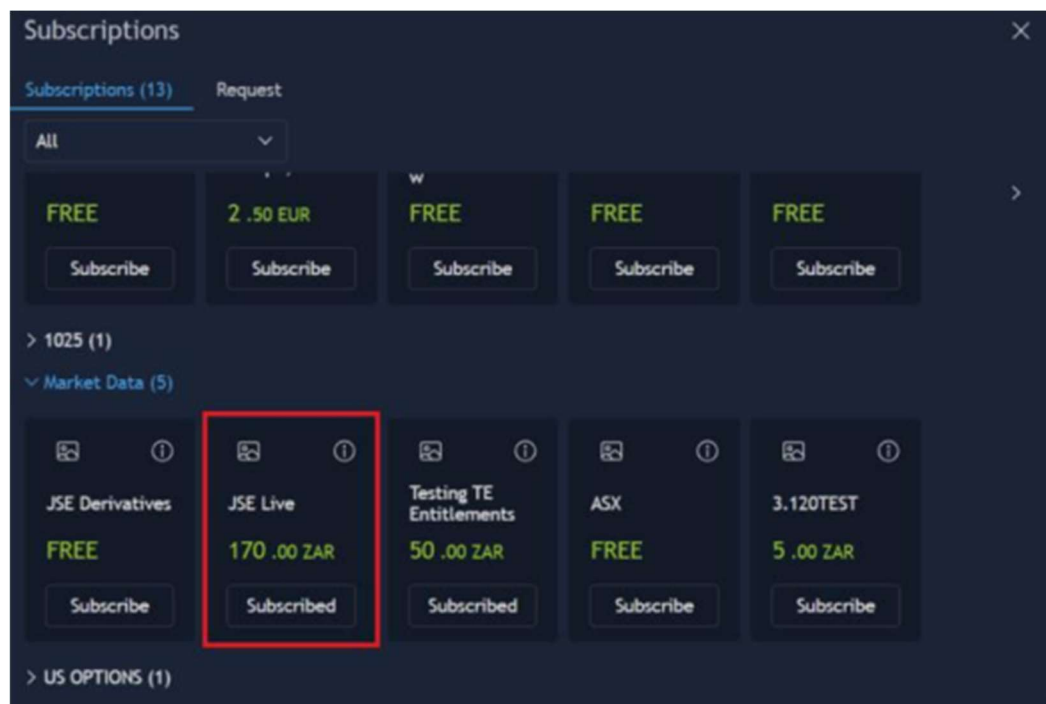
5. If you do not see the live market data after this in a chart, log out and log back in.
6. You will be charged for market data as soon as you have subscribed.

How to unsubscribe from JSE Live market data in Velocity Trader?

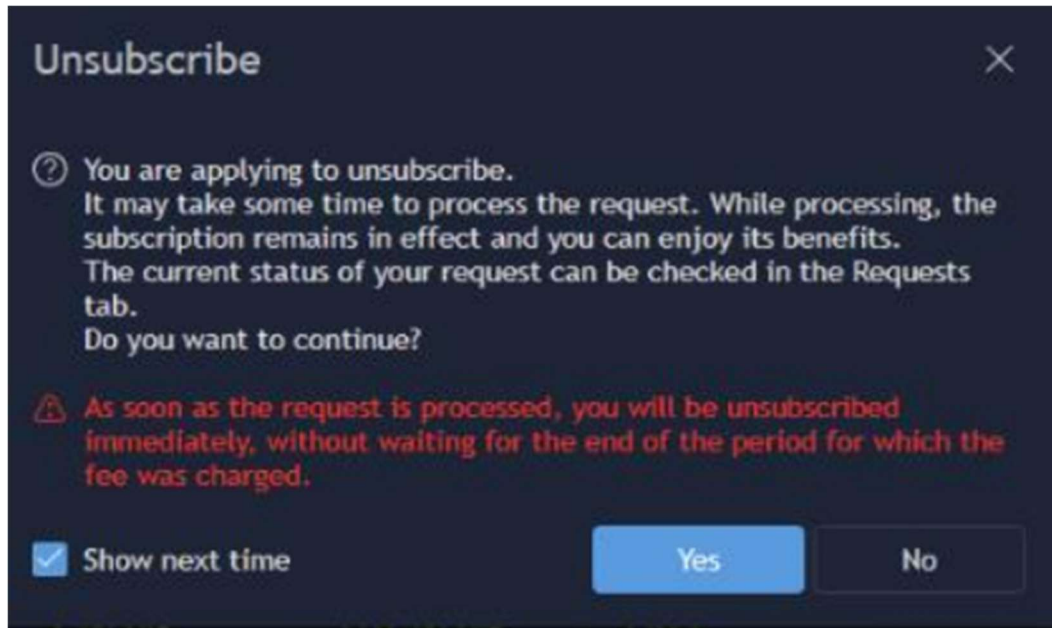
1. In your Velocity Trader, go to the top middle of the screen and click the icon indicated below followed by **Subscriptions**:



2. In **Subscriptions**, expand **Market Data** and will now see a **JSE Live** “box”. When hovering with your mouse over the word **Subscribed**, the **Unsubscribe** button will become visible, which can then be pressed:



3. To confirm that you are unsubscribing from JSE Live Market Data, press **Yes**.



The button will change to **Cancel request**.

We will then process your **Unsubscribe** request before the end of the month, therefore making sure that you will no longer be charged for market data for JSE Live.

As always, please reach out to us if you need any assistance or have any questions. We will be happy to help!

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Herenya Capital Advisors

Preserving Capital. Creating Opportunity. Delivering Long-Term Value.